

**User Manual** 



www.IQBoard.net IQBoard@IQBoard.net

### **Attentions**

#### Before use:

- •It is advised to use the provided power cord in the package with this product.
- •Do not leave it under direct sunlight or heaters.
- •Do not place this product in any humid, dusty or vibrating locations.
- •Use a soft, dry cloth for cleaning instead of any volatile solvent.
- •When the device is not in use for a while, please turn off the power.

#### During use:

- •Use AC 100~240 V, 50/60 Hz only.
- •Recommended environmental conditions: Temperature: 0°C~40°C;
- Humidity: 10%~90% (Non-Condensing).
- •Do not touch the power cord with wet hands.
- •The product should be set up before boot, should not lying horizontally.
- •Do not disassemble the product in any way.
- All repairs should be referred to professional technicians.

\*Note: Please read this user manual carefully before using the product!

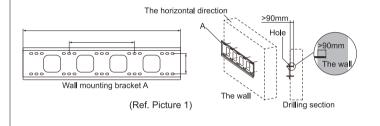
## **Packing Lists**

No.	Name	Quantity (Set)
1	IQTouch	1
2	Wall Mounting Bracket	1
3	Power Cord	1
4	Remote Control	1
5	HDMI Cable	1
6	USB Cable	1
7	Colorless Writing Pen	2
8	Packing List	1
9	CD	1
10	User Manual	1
11	Warranty Card	1
12	Certification	1

## **Product Installation**

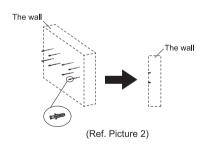
#### Step1: Punching holes in the wall

Mark 8 holes location on the wall according to wall mounting bracket A and use the drill bit drilling the 8 holes. Depth of holes not less than 90mm (Ref. Picture 1)



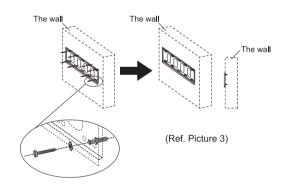
#### Step2: Expansion bolt installation

Press the expansion bolt into 8 holes. (Ref. Picture 2)



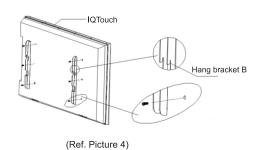
#### Step3: Wall mounting bracket A installation

Install the wall mounting bracket A with 8pcs screws and gaskets. Please ensure that the wall mounting bracket A is installed horizontally. (Ref. Picture3)



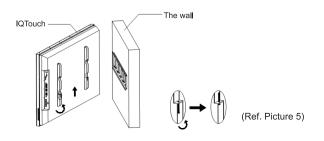
#### Step4: Install the left& right hang bracket B to IQTouch.

Use screws fix the hang bracket B at the back of IQTouch. Please check the direction of hang bracket B before installation. (Ref. Picture 4)



#### Step5: Hang IQTouch on the wall mounting bracket A

Hanging the left &right hang bracket B to the wall mounting bracket A, please ensure two hang brackets B total hang on wall mounting bracket A, then tighten the screws of hang bracket B to prevent it slide. (Ref. Picture5)



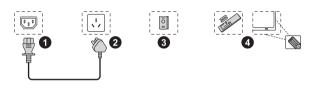
\*Note: The instruction just for installation diagram, it didn't appeared according to the actual size and ratio.

### **Ports Illustration**

Name	Ports	Function
HDMI		Connect with external PC or device by HDMI cable
DP		Connect with external laptop or device by DP cable
VGA	•	Connect with external laptop or device by VGA cable
VGA Out	• ***	Connect with external monitor by VGA cable
USB3.0/USB2.0/TV-USB		Connect with USB keyboard / U disk / Mobile HD
Touch-USB	<b>_</b> or $\bigcirc$	Connect with touch USB cable to realize the touch function of external device
LAN		Connect with network cable
RS232	00	Connect with RS232 cable to realize serial communication transmission of data

\*Note: The design and quantity of ports & buttons are different by model.

## **Enable the Device**



- 1. Connect the power cord to the port at the back of the device.
- 2. Plug the power cord to the electrical socket.
- 3. If the power LED light is not turn red please turn on the rocker switch at the back of the device.
- 4. Press power button or put the battery in to remote control and use remote control to power on the device.

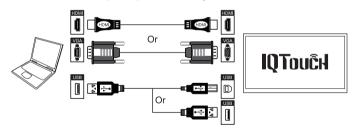
## **Remote Control**



\*Note: The functions on the Remote Control are different by model.
Only part of device support this feature.

## **External Computer Connection**

- 1. Plug the HDMI cable or VGA cable to the external computer.
- 2. Plug the touch USB cable to the external computer.
- 3. Press the SOURCE (INPUT) button to change different channels.



\*Note: The external computer connect to front HDMI, the touch port should be front Touch USB, if the HDMI change to HDMI of the back, the touch port should be touch USB of the back.





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# **Trouble Shooting**

\*Note: Before seeking repair service, please check the following items to confirm if the issues can be solved.

Issues	Check items
No sound and image	AC 220V power supply     Signal cable connection     Power on the Touch TV and external device     Stand-by mode
Image only, without sound	Adjust the volume     Mute     External audio cable connection
Image fuzzy (TV)	TV signal issue     TV station issue
Remote Control failure	Remote control should be at front of IR receiver     Battery wrong polarity     Remote control failure
Touch function disabled	Make sure no other objects touch at the same time     Check no other object on the touch frame
Touch position is not correct	Try the calibration of windows     Check the test signal of IR touch frame

\*Note: This manual subjects to the actual product, product technical specifications such as to change without notice. Please read the user manual carefully before using the product, and keep it.